

DAY ONE – Tuesday October 13, 2009

TIME	ROOM	Session #	SESSION	PRESENTERS	Descriptions
7:45 - 9:00	Buffet Breakfast - Grand AB Ballroom				
8:00 - 9:00	Group Office		<i>Registration</i>		
9:00 - 10:30	Grand AB Ballroom	1	<i>Conference Welcome</i>	Bill Connors	
10:30 - 11:00	AM Break - Columbus Hall				
11:00 - 12:30	Columbus IJ	2	<i>Changes</i>	Pat Mcward	Pat will explore some ways we can and should focus our attention given the ever changing world of Health and Human Services.
	Columbus KL	3	<i>Tier Add Ons</i>	Kari Alvarez, Jim Mays	Bar Code, Signature Pads, Gold Alchemy
	Grand Suite 5	4	<i>Proving Out Reports</i>	Dave Carson, Blake Mock	How to prove out your billing reports
	Columbus G	5	<i>Project Management</i>	Vicky Veil, Rosa Palacios	Beginning to end - what you need to go live
	Columbus H	32	<i>Technical Support</i>	Kelly Currie, Linda Vokoun, Debbie Allison, Phil Jostes, Adriel Archie	The Tech Support Team - How Tech support can effectively assist in providing solutions
	Truffles	6	<i>Product Demonstration</i>	Business Development	Would you like to explore the TIER platform with our Business Development Representatives.
12:30 - 1:30	Lunch - Grand AB Ballroom				
1:30 - 3:00	Columbus IJ	7	<i>Addiction Treatment: State of the Market</i>	Dr. Ronald J. Hunsicker, D.Min., President/CEO	Where the industry is going
	Columbus KL	8	<i>Corepoint - HL7 Solution</i>	Jon Mertz - Corepoint Dan Rizzo	Getting to Meaningful Use – What Healthcare Standards May Apply?
	Truffles	9	<i>Rapid Start</i>	Scott Bell	The Rapid Start approach to Implementation
	Grand Suite 5	10	<i>Case Study: The Management Console</i>	Laurie Muollo - Catholic Charities of Orange County Jeff Skaar - Catholic Charities of Orange County Joe Kocsis	Presentation of the Management Console, designed specifically for the outpatient chemical dependency program of Catholic Charities Community Services of Orange County.
	Columbus G	11	<i>Citrix - Terminal Services</i>	Steve Finizio - Advantage Networking Joe Monastra	Connection Solutions
	Columbus H	12	<i>Roll Up your Sleeves</i>	Sequest Staff	Back by Popular demand - These sessions are designed for our clients to "Roll up your Sleeves" with the Sequest Staff. Bring in questions, Form Design, project plans etc. and we will work with you to resolve, plan or guide you to resolution.
3:00 - 3:30	PM Break - Columbus Hall				
3:30 - 5:00	Grand AB Ballroom	13	<i>Mystery Solved Contest</i>		

DAY TWO – Wednesday October 14, 2009

TIME	ROOM	#	SESSION	PRESENTERS	Description
7:45 - 9:00	Buffet Breakfast - Grand EF				
9:00 - 10:30	Columbus EF	14	<i>Interoperability Solution</i>	Carl Hatch - Vice President of Government Affairs Joe Kocsis	Eleven TIER users (Recovery Net) need to speak to each other as well as receive information from the Rochester Regional Health Information Organization (RHIO). We have a solution for that....come listen to an industry 1st and a challenging collaboration between Sequest , Recovery Net and the federal government.
	Columbus AB	15	<i>Case Study : Father Martin Ashley</i>	Doug Salvino Deon Lumpkin	This session is a client case study on HL7 interfaces within TIER®.
	Columbus CD	16	<i>TIER Reports</i>	Scott Bell, Jim Mays	Overview of TIER Reports
	Columbus G	28	<i>Design Features</i>	Kari Alvarez	Grid, Multi Command, Filtering
	Columbus H	18	<i>Ideas for WFS</i>	Robin Milam, Anu Rao	Design process ideas : Co-signatures, Voids, Reorder, Versioning Forms
10:30-11:00	AM Break - Columbus Hall				
11:00-12:30	Columbus EF	19	<i>Challenges of Electronic Records and Healthcare Law</i>	Renée Popovits, Popovits and Robinson www.popovitslaw.com	The direction of electronic records may require us rethinking or redesign of state and federal law.
	Columbus AB	20	<i>Security</i>	Linda Vokoun, Scott Bell	Using TIER Security and From Design to define security
	Columbus CD	21	<i>Disaster Recovery</i>	Steve Finizio - Advantage Networking Joe Monastra	How to create your plan
	Columbus G	22	<i>HL7 - Interfaces and TIER</i>	Deon Lumpkin, Tom Barlock	Types of interfaces and the Process of implementation
	Columbus H	23	Handling your paper medical records in an electronic environment - The Scanning Solution	Paul Winiiecki - IDT Dan Rizzo	Looking to free up the space to house all those paper records? Come to this demonstration and see how to not only eliminate the paper records but also to retrieve them through TIER.
12:30-1:30	Lunch - Grand EF				
1:30 - 3:00	Columbus EF	23	Handling your paper medical records in an electronic environment - The Scanning Solution	Paul Winiiecki - IDT Dan Rizzo	Looking to free up the space to house all those paper records? Come to this demonstration and see how to not only eliminate the paper records but also to retrieve them through TIER.
	Columbus AB	24	<i>Doc Watch/Alerts</i>	Robin Milam, Anu Rao	Ideas for Doc Watches and Alerts
	Columbus CD	25	<i>Case Study: Environment of Change</i>	Robin Kerner, PhD - St. Luke's-Roosevelt Hospital Center	Implementation at St Lukes/Roosevelt Hospital
	Columbus IJ	26	<i>Training Plan</i>	Jim Mays	Methods of training
	Columbus G	6	<i>Product Demonstration</i>	Business Development	Would you like to explore the TIER platform with our Business Development Representatives

	Columbus H	12	<i>Roll Up Your Sleeves</i>	Sequest Staff	Back by Popular demand - These sessions are designed for our clients to "Roll up your Sleeves" with the Sequest Staff. Bring in questions, Form Design, project plans etc. and we will work with you to resolve, plan or guide you to resolution.
3:00-3:30	PM Break - Columbus Hall				
3:30-5:00	Columbus EF	27	<i>TIER Solutions and future</i>	Bill Connors, Dan Rizzo	CCHIT, scheduling, archiving, process enhancement-what else?
	Columbus AB	24	<i>Doc Watch/Alerts</i>	Robin Milam, Anu Rao	Ideas for Doc Watches and Alerts
	Columbus CD	28	<i>Design Features</i>	Kari Alvarez	Grid, Multi Command, Filtering
	Columbus IJ	20	<i>Security</i>	Linda Vokoun, Scott Bell	Using TIER Security and From Design to define security
	Plaza Ballroom A	29	<i>Social Services and TIER - the Next Generation</i>	Shelly Casale	Come explore what direction TIER is taking with Social Services - making a complete <u>solution</u>
	Columbus G	4	<i>Proving Out Reports</i>	Dave Carson, Blake Mock	How to prove out your billing reports
	Columbus H	12	<i>Roll Up Your Sleeves</i>	Sequest Staff	Back by Popular demand - These sessions are designed for our clients to "Roll up your Sleeves" with the Sequest Staff. Bring in questions, Form Design, project plans etc. and we will work with you to resolve, plan or guide you to resolution.

DAY THREE – Thursday October 15, 2009

TIME	ROOM	#	SESSION	PRESENTERS	Description
7:45 - 9:00	Buffet Breakfast - Plaza A/B				
9:00 - 10:30	Columbus KL	30	<i>Case Study : Reporting</i>	Jon Appel - CADAS	Reporting: Getting good information from mountains of data
	Columbus AB	9	<i>Rapid Start</i>	Scott Bell	The Rapid Start approach to Implementation
	Columbus CD	31	<i>Billing - Finding the Solutions</i>	Dan Rizzo, Dave Carson, Blake Mock	New ideas for billing - Help find the solutions
	Columbus IJ	17	<i>Stress Management</i>	Joe Kocsis	Wake Up with Joe - Take some time to RELAX
	Columbus G	26	<i>Training Plan</i>	Jim Mays	Methods of Training
	Columbus H	12	<i>Roll Up Your Sleeves</i>	Sequest Staff	Back by Popular demand - These sessions are designed for our clients to "Roll up your Sleeves" with the Sequest Staff. Bring in questions, Form Design, project plans etc. and we will work with you to resolve, plan or guide you to resolution.
10:30 - 11:00	AM Break - Columbus Hall				
11:00 - 12:30	Columbus KL	16	<i>TIER Reports</i>	Scott Bell, Jim Mays	Overview of TIER Reports
	Columbus AB	32	<i>Technical Support</i>	Kelly Currie, Linda Vokoun, Debbie Allison, Phil Jostes, Adriel Archie	The Tech Support Team - How Tech support can effectively assist in providing solutions
	Columbus CD	18	<i>Ideas for WFS</i>	Robin Milam, Anu Rao	Design process ideas : Co-signatures, Voids, Reorder, Versioning Forms
	Columbus IJ	3	<i>Tier Add Ons</i>	Kari Alvarez	Bar Code, Signature Pads, Gold Alchemy
	Columbus G	6	<i>Product Demonstration</i>	Business Development	Would you like to explore the TIER platform with our Business Development <u>Representatives</u>
	Columbus H	12	<i>Roll Up Your Sleeves</i>	Sequest Staff	Back by Popular demand - These sessions are designed for our clients to "Roll up your Sleeves" with the Sequest Staff. Bring in questions, Form Design, project plans etc. and we will work with you to resolve, plan or guide you to resolution.
12:30 - 1:30	Lunch - Plaza A/B				