

BEHAVIORAL HEALTH

The **TIER® Solutions Platform** for Behavioral Health is a proven system for operating in accordance with today's growing demand for quality assurance, compliance and managed care.

Regardless of outpatient or inpatient settings, TIER® carries individuals through the entire continuum of care with one client record that is secure, yet easily accessible by all care providers.

Our Behavioral Health Solution includes:

- *Automated Releases of Information*
- *Specialty Assessments*
- *Group Scheduling & Charting*
- *Comprehensive Individualized Treatment Planning:*
 - *Multi-disciplinary Treatment Plan*
 - *Integrated Clinical Summary*
 - *Initial and Master Treatments Plans*
 - *Comprehensive Treatment Plan Reviews*
- *Extensive Medication Management:*
 - *CPOE / MAR*
 - *Medication Reconciliation*
 - *1st Dose Education*
 - *Contra-indication database*
 - *Medication Fact Sheets*
 - *Medication Errors & Adverse Reaction Reports*
- *Automated Orders for Lab, Diet, Restraint / Seclusion*

We have a solution for that.™

CALL 877-630-TIER

or email solutions@sequest.net



RIVERBEND STREAMLINES MULTIPLE SITES WITH ONE PARTNER: SEQUEST.



Clinicians now have the ability to view records at any site as needed.



Agnes Miner, Riverbend, Director of IT

Since 1964, Riverbend Community Mental Health has been serving individuals and families, schools and employers throughout New Hampshire. Their services are available through many locations including their own counseling centers, transitional housing sites, hospitals, schools and community centers.

A major concern for Riverbend had been managing multiple locations. It was always challenging to get the physical record to the right location. They relied on a courier at the time, which made it difficult to keep track of all the medical records and have them available when needed in a timely manner.

In 1999, the Riverbend selection committee unanimously recommended the Sequest TIER[®] Solutions Platform. Riverbend chose Sequest because they wanted user-friendly software that was customizable. The TIER[®] database gave them the flexibility to meet the needs of all the different programs and required forms. The ability to self customize was also important for regulatory purposes. TIER[®] now gives Riverbend the opportunity to quickly comply with regulatory changes.

Since TIER[®] is usable out of the box, implementation for Riverbend was not an issue. TIER[®] was rolled out program by program and is now used agency-wide. Today, TIER[®] has helped improve documentation for Riverbend and given them the ability to track documents for alerts at appropriate times to improve overall risk management. The amount of fines for poor records has dropped dramatically and now auditors can do their jobs much more quickly.



To learn how TIER[®] has helped others visit [sequest.net/success-stories](https://www.sequest.net/success-stories)